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Our twenty-sixth season of prominent speaker programs

December 2010

NOTICE

Please be advised that the dates of two of our luncheons have been changed since they were originally published. John D. Negroponte will be speaking on Friday, January 7, 2011 and J. Christopher Flowers will be speaking on Friday, February, 18, 2011.

Please make a note of this change on your calendars.

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OFFICERS

President
Ulla Norris
President Elect
David A. Rismiller
Vice President
Thomas A. Bringardner
Jr.
Past President
Wade F. Keller
Secretary
Kim Ciccarelli Kantor
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Shelly Church

DIRECTORS

Diane Hessan

President & CEO, Communispace Friday, December 10, 2010 Naples Beach Hotel



Diane Hessan is President and CEO of Communispace, one of the fastest growing social networking companies in the country, "with a Blue Chip client list that would make a Madison Avenue giant jealous," according to *Advertising Age*. A pioneer in creating online communities to help marketers generate consumer insights, Ms. Hessan helped found Communispace in 1999 and has not looked back.

Today, Ms. Hessan leads Communispace's employees in building and managing the more than 350 private online customer communities the company has created for a marquee list of global corporations. Communispace's revenues have tripled over the last four years, and the company enjoys a 90+ percent client retention rate.

Ms. Hessan has spent her 30-year career helping companies become customer-focused - both as a business executive, and as co-author of the best selling book *Customer-Centered Growth: Five Strategies for Building Competitive Advantage*. She has received many awards and citations for her leadership and workplace innovation, including Ernst & Young's Regional Entrepreneur of the Year, and the Greater Boston Chamber of Commerce Entrepreneur of the Year. In addition to her professional recognition, Ms. Hessan is quoted

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George R. Abounader William F. Allyn Vincent J. Apruzzese C. Michael Armstrong Marilyn Beddor Karna Small Bodman Richard J. Borchers Pauline T. Eide Joseph G. Fogg III L. Patt Franciosi J. Howard Frazer Roger D. Kempers Kenneth D. Krier Peter L. Manion Josephine A. Morse J. Richard Munro Robert G. Nichols Linda H. Ottenad James A. Pilon Richard M. Rogan John E. Sampson John M. Stafford Thomas B. Wheeler Lisa D. Zack

PAST PRESIDENTS

Founder William S. Gentry

1985 Leonard F. Llewellyn 1986

Brenda C. Wilson

1987 Robert D. Stakich

1988 Corbin A. Wyant

1989

Tom Shea 1990

Alan R. Korest 1991

John T. Duffner 1992

Joe B. Cox 1993

William C. Sinclair 1994

John M. Passidomo

1995 Donald J. York

1996-1997 Raymond Mueller

1997-1998

R. James Harvey 1998-1999

Carol E. Girardin **1999-2000**

Thomas E. Ingram **2000-2001**

Linda C. Flewelling 2001-2002

Edwin J. Putzell Jr.

frequently in the business media and is a highly sought-after speaker and expert in the marketing arena.

Ms. Hessan serves on the boards of numerous organizations including The Business Innovation Factory, the Progressive Business Leaders Network, the Mass Technology Leadership Council Board of Trustees, Horizons for Homeless Children, The Boston Philharmonic, Stand for Children, and the Tufts Alumni Council.

A summa cum laude graduate of Tufts University, Ms. Hessan received an MBA from Harvard Business School. She is the mother of two college-age daughters and co-founder of The Sound Bytes, a cappella group that writes lyrics about business and performs at major conferences.

Guest Ticket Request for December 10, 2010 Diane Hessan

To place a request for one guest ticket please submit to email@theforumclub.org. If guest tickets are available, requests are processed in order of receipt and must be received by December 3rd.

They will be mailed by that date and you will be billed \$40, or notified if there is no space. Please remember, guests must be accompanied by a member.

Tickets are Non-exchangeable and Non-refundable

2010 - 2011 STANDING COMMITTEES

The Board of Directors welcomes your comments and concerns. Please address them in writing to the appropriate committee chairs.

HospitalityBill Allyn

Membership Tom Bringardner

ProgramsDave Rismiller

Student Guests

Roger Kempers

Technology Dick Rogan

NEW DIRECTORS ELECTED

Please welcome the newly elected class of 2010

George R. Abounader C. Michael Armstrong

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2002-2003 L. Lindsey Halstead 2003-2004 William E. Hoglund 2004-2005 Richard I. Wilson 2005-2006 Carl J. Kuehner 2006-2007 W. Wallace Abbott 2007-2008 Malcolm B. Chancey Jr. 2008-2009 Alan M. Horton 2009-2010 Wade F. Keller

2010-2011 SPEAKER PROGRAM

THOMAS J. DONOHUE November 5, 2010 President & CEO U.S. Chamber of Commerce

JOHN W. ROWE November 19, 2010 Chairman & CEO Exelon Corporation

DIANE HESSAN December 10, 2010 President & CEO Communispace

JOHN D.
NEGROPONTE
January 7, 2011
Former Deputy Secretary
of State, Director of
National Intelligence,
and U.S. Representative
to the UN

HALEY BARBOUR January 28, 2011 Governor of Mississippi

J. CHRISTOPHER FLOWERS February 18, 2011 Founder, J.C. Flowers & Co.

RONALD A. DePINHO February 25, 2011 Professor of Medicine, Harvard Medical School

DENISE MORRISON March 11, 2011 Marilyn Beddor Karna Small Bodman Joseph G. Fogg III Peter L. Manion James A. Pilon John E. Sampson Thomas B. Wheeler Lisa D. Zack

The Community School of Naples



Students from The Community School of Naples attended the luncheon on November 5, 2010 with Thomas J. Donohue, and were sponsored by Richard Smarg.

MISSION STATEMENT

The Forum Club's mission is to:

- Provide a congenial meeting atmosphere for members to enjoy prominent speakers in fields such as academia, business, economics, finance, government, health, international relations, media and the arts, science and technology
- Promote the highest civic, moral and ethical standards
- Share the "Forum Club Experience" with outstanding high school students in Collier County
- Provide scholarships to Collier County high school students

INQUIRIES

Forum Club of Southwest Florida, Inc. 1100 Fifth Avenue South Suite 201 Naples, FL 34102 (239) 436-3574

www.TheForumClub.org
Email@TheForumClub.org

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Senior Vice President & President, North America Soup, Sauces & Beverages, Campbell's

DAVID R. IGNATIUS March 25, 2011 Associate Editor & Columnist The Washington Post

H.
EDWARD HANWAY
April 8, 2011
Former President,
Chairman & CEO,
CIGNA Corporation

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